

Memberships Terms & Conditions



Membership Validity

- Membership is valid for 12 months from the date of purchase unless otherwise stated.
- Membership benefits apply only during the membership period.
- Membership fees are non-refundable except where required by law.

Membership Cards and Identification

- Memberships are personal to the named member(s) and cannot be transferred, sold, or shared.
- Members will be required to present their membership card, digital membership code, or valid photographic identification upon arrival.
- Dundee Science Centre reserves the right to refuse entry where satisfactory proof of membership cannot be provided.
- Lost or stolen membership cards should be reported promptly and may incur a replacement fee.

Admission

- Membership allows admission during normal opening hours, subject to capacity restrictions and special event exclusions.
- Members are encouraged to book their visit in advance to help guarantee entry, particularly during busy periods. Admission remains subject to venue capacity and operational requirements.
- Dundee Science Centre reserves the right to restrict admission during peak periods, private events, maintenance periods, or exceptional circumstances.

Discounts and Offers

- Membership discounts and benefits cannot be used in conjunction with any other offer, promotion, voucher, discount code, concession, or third-party ticket scheme unless explicitly stated.
- Membership benefits have no cash value and cannot be exchanged for cash or alternative benefits.

Retail and Cafe Discounts

- Membership discounts in the gift shop and café are available only to the membership holder.
- Discounts must be claimed at the time of purchase and cannot be applied retrospectively.
- Discounts are not transferable and may not be used by anyone other than the named member.
- Membership discounts cannot be used in conjunction with any other offer, promotion, voucher, or discount unless otherwise stated.
- Dundee Science Centre reserves the right to exclude selected products, services, events, or promotional items from membership discounts.

Use of Membership

- Membership must only be used by the individual(s) named on the membership.
- Any misuse, fraudulent use, or sharing of membership benefits may result in immediate cancellation without refund.
- Dundee Science Centre reserves the right to request proof of identity to verify membership ownership.
- Children must be accompanied by a responsible adult.

Changes to Benefits

- Dundee Science Centre reserves the right to amend membership benefits, opening times, exhibitions, events, and terms and conditions without prior notice where necessary.

Membership Cancellation

- Dundee Science Centre reserves the right to suspend or terminate a membership without refund where these terms are breached or where a member's behaviour is deemed inappropriate, abusive, or poses a risk to staff, visitors, or property.

Data Protection

- Personal information will be processed in accordance with Dundee Science Centre's privacy policy and applicable data protection legislation.
- Membership data may be used to administer the membership and communicate membership-related information.